

ROI TIME
STUDY
MARCH 2003

Completion
Times in
Minutes

<u>Hospital</u>	A	B	C
<u># of requests</u>	7	25	25
Open Mail	1	20	15
Screen Mail	3	30	15
Log Mail	4	60	31
Retrieval	4	55	22
Copy	127	600	875
Invoice	4	25	10
Mail	5	23	15
Total Times	148	813	983

Average time per request in minutes	21.1	32.5	39.3
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Average pages per request	14.7	28.4	24.9
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MEDIA

<u>Hospital</u>	A	B	C	Subtotals	
Paper	195412	676447	467228	1339087	86%
Film/Fiche	11032	160595	16578	188205	12%
Electronic	53	26593	2025	28671	2%
Total				1555963	

2003 Medical
Record
Department
Budget
Amounts

<u>Hospital</u>	Employees	# Employees	Transcription cost	Management	1
A	\$1,257,298.00	24.8	\$674,349.52	\$143,769.63	
B	\$3,542,282.00	72.9	\$1,982,261.29	\$422,613.15	
C	\$2,498,650.00	51.4	\$1,397,643.76	\$297,974.16	

D		\$518,466.00	10.2	\$277,353.43	\$59,131.06
SubTotals		\$7,816,696.00	159.3	\$4,331,608.00	\$923,488.00

Management \$923,488.00

Transcription \$4,331,608.00

Totals \$13,071,792.00